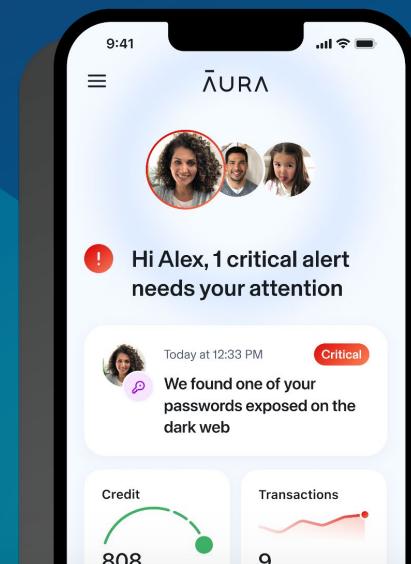




Identity & Fraud Protection

Employees and their families
do nearly everything online.
We help them do it more safely



MetLife and Aura Identity & Fraud Protection is an award-winning, AI-powered solution that helps keep employees and their loved ones safe from threats and scams – all in one, easy-to-use app.

Identity Theft Protection - Get alerted to threats to your personal info, online accounts & more. Plus, we automatically request removal of your info from data broker sites to protect it from thieves and spammers.

Financial Fraud Protection – Credit and financial accounts monitoring, credit lock, and financial tools to help keep your money and assets safe.

Privacy & Device Protection – Tools to monitor and manage your passwords, help secure devices and public Wi-Fi connections, help keep browsing activity private, and more.

Family Safety – Our inclusive family plans cover up to 10 additional adults and unlimited children. They include family safety tools to help parents and caregivers protect their loved ones online.

Service and Support – Each adult gets access to 24/7 US-based customer support, white glove fraud resolution service, and a \$5M ID theft insurance policy.[^]



Scan QR to watch a short product video

WHAT SETS US APART?

The MetLife and Aura partnership can uniquely deliver a highly rated digital security solution and valuable administrative efficiencies.

- AI-powered platform with smarter, more automated features
- All features in one mobile app
- A simple, intuitive user experience
- The most auto-activated services for voluntary participants
- Proven fastest credit fraud alerts¹
- Broadest family protection
- A MetLife offering with valuable administrative efficiencies and growing connectivity across the portfolio

AN AWARD-WINNING COMBINATION OF
POWERFUL SECURITY, INNOVATION AND MODERN USABILITY





Identity & Fraud Protection

- Available as an Employer-Paid or Voluntary program
- Simplified administration & service via MetLife - one file, one bill, and the same trusted account team provides high-touch service across all MetLife products
- We integrate with all key HR tech and benefit admin platforms for ease of implementation
- A dedicated expert helps develop a customized communications strategy and materials to help maximize participation
- Our inclusive family plans allow the employee to define which adult loved ones they consider “family” – like a partner, aging parents, a nanny, or even a best friend.

Already offer Identity & Fraud Protection?

Ask your MetLife representative how we make it easy to switch to our solution!

¹As a component of becoming an Aura Plan member, Consumers receive identity theft insurance through a group policy issued to Aura which is underwritten and administered by American Bankers Insurance Company of Florida, an Assurant company, which is not an affiliate or subsidiary of MetLife. Checking & Savings Cash Recovery and 401(K) & HSA Cash Recovery are part of and not in addition to the Expense Reimbursement limit of liability. The description herein is a summary and intended for informational purposes only and does not include all terms, conditions and exclusions of the policies described. Please refer to the actual policies for terms, conditions, and exclusions of coverage. Coverage may not be available in all jurisdictions.

1. Results based on a 2022 mystery shopper consumer study conducted by ath Power Consulting. ath Power Consulting was compensated by Aura to conduct this study. Competitors in study included NortonLifeLock, Allstate, and IdentityForce.

2. Feature on 2024 Roadmap.

3. The score you receive with Aura is provided for educational purposes to help you understand your credit. It is calculated using the information contained in your Equifax credit file. Lenders use many different credit scoring systems, and the score you receive with Aura is not the same score used by lenders to evaluate your credit.

Aura is a product of Aura Sub, LLC. Aura Sub, LLC. is not affiliated with MetLife, and the services and benefits they provide are separate and apart from any MetLife product.

No one can prevent all identity theft or monitor all transactions effectively.

Financial Fraud Protection

- 3-Bureau Credit Monitoring & Alerts
- 3-Bureau Credit Reports
- Credit Score Tracker³
- Credit, Bank & Account Freeze Assistance
- Vehicle & Home Title Monitoring
- Financial Account Opening & Takeover Monitoring
- AI-Powered Financial Transaction Monitoring
- Tax Fraud Prevention Assistance
- High-Risk Transaction Alerts
- Utility Account Monitoring
- Payday/Specialty Loan Block
- One Tap Experian Credit Lock
- Credit Score Simulator

Identity Theft Protection

- Privacy Assistant
- Dark Web Monitoring
- SSN & Identity Authentication Alerts
- Criminal, Court & Public Records Monitoring
- USPS Address Monitoring
- Digital Vault
- Social Media Monitoring & Takeover Alerts
- Social Media Privacy Checkup
- Gamertag Monitoring

Privacy & Device Protection

- Password Manager
- Automated Password Change
- Email Alias
- Safe Web Browsing
- IP Address Monitoring
- Wi-Fi Security/VPN
- Antivirus
- AI-Powered Call & Text Screening
- Mobile Phone Takeover Protection²

Family Safety (included with Family plans only)

- Parental Controls
- Child Cyberbullying Protection
- 3-Bureau Child Credit Freeze Wizard
- Child SSN Monitoring & Alerts
- Sex Offender Geo Alerts
- Family Sharing – docs, passwords, alerts, etc.
- Safe Gaming²

Services and Support

- \$5M Insurance Policy per enrolled adult⁴
- Lost Wallet Protection with \$500 Emergency Cash
- 24/7/365 US-based Customer Care
- White Glove Fraud Resolution Services
- Restoration Services for Pre-Existing Fraud Events
- Mobile App (iOS & Android)
- Online Resolution Tracker



Contact your MetLife representative today!

To learn more, scan QR code
or visit www.metlife.com/identity-and-fraud-protection

MetLife Consumer Services, Inc. New York, NY
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