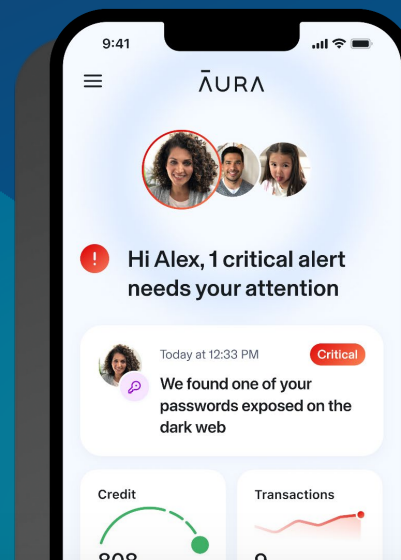




Employees and their families  
do nearly everything online.  
We help them do it more safely



MetLife and Aura Identity & Fraud Protection is an award-winning, AI-powered solution that helps keep employees and their loved ones safe from threats and scams – all in one, easy-to-use app.



Scan QR to watch a  
short product video

**Identity Theft Protection-** Get alerted to threats to your personal info, online accounts & more. Plus, we automatically request removal of your info from data broker sites to protect it from thieves and spammers.

**Financial Fraud Protection** – Credit and financial accounts monitoring, credit lock, and financial tools to help keep your money and assets safe.

**Privacy & Device Protection** – Tools to monitor and manage your passwords, help secure devices and public Wi-Fi connections, help keep browsing activity private, and more.

**Family Safety** – Our inclusive family plans cover up to 10 additional adults and unlimited children. They include family safety tools to help parents and caregivers protect their loved ones online.

**Service and Support** – Each adult gets access to 24/7 US-based customer support, white glove fraud resolution service, and a \$5M ID theft insurance policy.<sup>^</sup>

## WHAT SETS US APART?

The MetLife and Aura partnership can uniquely deliver a highly rated digital security solution and valuable administrative efficiencies.

- AI-powered platform with smarter, more automated features
- All features in one mobile app
- A simple, intuitive user experience
- The most auto-activated services for voluntary participants
- Proven fastest credit fraud alerts<sup>1</sup>
- Broadest family protection
- A MetLife offering with valuable administrative efficiencies and growing connectivity across the portfolio

AN AWARD-WINNING COMBINATION OF  
POWERFUL SECURITY, INNOVATION AND MODERN USABILITY





## Identity & Fraud Protection

- Available as an Employer-Paid or Voluntary program
- Simplified administration & service via MetLife - one file, one bill, and the same trusted account team provides high-touch service across all MetLife products
- We integrate with all key HR tech and ben admin platforms for ease of implementation
- A dedicated expert helps develop a customized communications strategy and materials to help maximize participation
- Our inclusive family plans allow the employee to define which adult loved ones they consider “family” – like a partner, aging parents, a nanny, or even a best friend.

### Already offer Identity & Fraud Protection?

Ask your MetLife representative how we make it easy to switch to our solution!

^ As a component of becoming an Aura Plan member, Consumers receive identity theft insurance through a group policy issued to Aura which is underwritten and administered by American Bankers Insurance Company of Florida, an Assurant company, which is not an affiliate or subsidiary of MetLife. Checking & Savings Cash Recovery and 401(K) & HSA Cash Recovery are part of and not in addition to the Expense Reimbursement limit of liability. The description herein is a summary and intended for informational purposes only and does not include all terms, conditions and exclusions of the policies described. Please refer to the actual policies for terms, conditions, and exclusions of coverage. Coverage may not be available in all jurisdictions.

1. Results based on a 2022 mystery shopper consumer study conducted by ath Power Consulting. ath Power Consulting was compensated by Aura to conduct this study. Competitors in study included NortonLifeLock, Allstate, and IdentityForce.

2. Feature on 2024 Roadmap.

3. The score you receive with Aura is provided for educational purposes to help you understand your credit. It is calculated using the information contained in your Equifax credit file. Lenders use many different credit scoring systems, and the score you receive with Aura is not the same score used by lenders to evaluate your credit.

Aura is a product of Aura Sub, LLC. Aura Sub, LLC. is not affiliated with MetLife, and the services and benefits they provide are separate and apart from any MetLife product.

No one can prevent all identity theft or monitor all transactions effectively.

### Financial Fraud Protection

3-Bureau Credit Monitoring & Alerts  
3-Bureau Credit Reports  
Credit Score Tracker<sup>3</sup>  
Credit, Bank & Account Freeze Assistance  
Vehicle & Home Title Monitoring  
Financial Account Opening & Takeover Monitoring  
AI-Powered Financial Transaction Monitoring  
Tax Fraud Prevention Assistance  
High-Risk Transaction Alerts  
Utility Account Monitoring  
Payday/Specialty Loan Block  
One Tap Experian Credit Lock  
Credit Score Simulator

### Identity Theft Protection

Privacy Assistant  
Dark Web Monitoring  
SSN & Identity Authentication Alerts  
Criminal, Court & Public Records Monitoring  
USPS Address Monitoring  
Digital Vault  
Social Media Monitoring & Takeover Alerts  
Social Media Privacy Checkup  
Gamertag Monitoring

### Privacy & Device Protection

Password Manager  
Automated Password Change  
Email Alias  
Safe Web Browsing  
IP Address Monitoring  
Wi-Fi Security/VPN  
Antivirus  
AI-Powered Call & Text Screening  
Mobile Phone Takeover Protection<sup>2</sup>

### Family Safety *(included with Family plans only)*

Parental Controls  
Child Cyberbullying Protection  
3-Bureau Child Credit Freeze Wizard  
Child SSN Monitoring & Alerts  
Sex Offender Geo Alerts  
Family Sharing – docs, passwords, alerts, etc.  
Safe Gaming<sup>2</sup>

### Services and Support

\$5M Insurance Policy per enrolled adult<sup>1</sup>  
Lost Wallet Protection with \$500 Emergency Cash  
24/7/365 US-based Customer Care  
White Glove Fraud Resolution Services  
Restoration Services for Pre-Existing Fraud Events  
Mobile App (iOS & Android)  
Online Resolution Tracker



**Contact your MetLife representative today!**

To learn more, scan QR code  
or visit [www.metlife.com/identity-and-fraud-protection](https://www.metlife.com/identity-and-fraud-protection)

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