

MetLife Pet Insurance

Pets are family, and when they need to see the vet, it can be emotionally and financially stressful for employees.

We deliver one of the most comprehensive pet insurance plans, a benefit that helps you care for your employees.



More coverage and value

- We provide coverage of previously covered pre-existing conditions when switching providers
- Only provider to offer a family plan to cover up to three pets under the same annual limit for savings up to 30%^{1,2,3}
- Pays for all vet-recommended medications, surgeries and treatments



More choice and flexibility

- A wider range of deductible⁴ and reimbursement options⁵ than other carriers, giving pet parents maximum flexibility to choose the right plan
- Optional Preventive Care Coverage⁶ that can be used for routine wellness needs like vaccines, heartworm and flea medications, and teeth cleanings



Top-quality service and simplified enrollment

- Caring and knowledgeable pet advocates to assist with enrollment and service
- An easy-to-use, personalized mobile app to submit and track claims
- Hassle-free claims experience with most claims processed within 5 days



We make it easy for employers

- Easy setup, no additional cost to employer
- Integrated service and administration experience across MetLife benefits
- Ongoing support with customizable employee communications and tools



Supported by MetLife's unmatched track record

- Award-winning pet insurance two years in a row
- 20 years of pet experience and advocacy with a strong community focus
- Deep relationships with employers, brokers, and third parties



Experience you can count on⁷

20 years
of experience

75

Relationship Net Promoter Score

80%

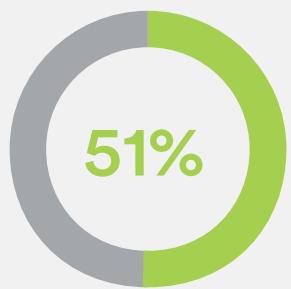
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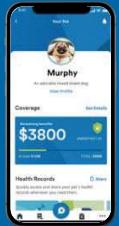
Two years
in a row

To learn more about
the advantages of
MetLife Pet Insurance,
contact your MetLife
representative.

The stress of caring for a sick or injured pet can distract employees at work. Pet insurance can help. In fact, 70% of people who live with pets consider pet insurance a must-have or nice-to-have benefit.⁸ Pet Insurance from MetLife enables you to expand your benefits portfolio to include this sought-after coverage.



Seamless claims experience and compassionate support



- Submit a claim via mobile app, online portal, or email
- Experienced pet advocates available to answer your employees' questions
- Personalized app featuring 24/7 vet chat⁹ and the ability to store pet's health records

of employees ranked pet insurance among the top benefits that would impact their decision to take a new job¹⁰

Customized communications and educational resources



- Sample quotes available online to help employees find a plan that works for them
- Enrollment support that includes multi-channel outreach—email campaigns, videos, and more
- Health and wellness resources and personalized articles to help care for pet's health

¹Based on a January 2023 review of publicly available summary information about competitors' offerings. Competitors did not furnish copies of their policies for review. If you have questions about a particular competitor's policy or coverage, please contact them or their representative directly.

²30% savings is based on the utilization of all applicable discounts.

³Family plan policies are limited to dogs age 12 and under and cats age 14 and under. Multi-policy discount is not available with Family Plans.

⁴Deductible options range include: \$0 - \$750 in \$50 increments and \$1,000, \$1,250, \$1,500, \$2,000 and \$2,500.

⁵Reimbursement options include: 50%, 70%, 80% and 90%. Pet age restrictions may apply.

⁶Optional Preventive Care coverage is included in the annual limit.

⁷Based on MetLife internal data, rNPS 2023.

⁸MetLife 21st Employee Benefit Trends Survey, 2023.

⁹Virtual veterinary services are provided entirely by AskVet, a third-party partner; MetLife is not responsible for any pet guidance or advice provided or taken through Askvet.

¹⁰MetLife Pet Insurance's new Pet Parent Pulse Survey, 2021.

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